

EXCITING VERSION 3 DETAILS RELEASED

Robin Hayman during his address at the CentreStage Roadshows in Sydney, Brisbane and Melbourne, announced details of Version 3 of the maximiser software.

UPGRADES INCLUDE:-

...✧ Enhanced Unified Messaging

- Voicemail stored on IMAP (Internet Message Access Protocol) email server.
- Deleting a voicemail also deleted the appropriate email
- Deleting an email also deleted the appropriate voicemail.
- Emails can be read back to you over the phone (requires Enhanced Speech Processing- ESP)
- After you have listened to your email you can speak a response (captured as a .wav file) (requires Enhanced Speech Processing- ESP)
- Not just Microsoft Exchange but also Apple Mail, Novell Groupwise, Lotus Notes etc.

...✧ SIP Trunks

- Allows connection to SIP Services for transporting voice between sites – and break out to the PSTN. (being released March)

...✧ QueueBuster

- You position in the queue is announced...option given to you to be called back when you are at position 1
- You can accept your CLI number or enter another number if you are moving away from your present telephone number

...✧ Call Back When Free

- If the number your are calling is engaged you will have the option of leaving a voicemail or being called back when the number becomes free.
- You can accept your CLI number or enter another number if you are moving away from your present telephone number.

...✧ Hot Desk- Dynamic Find

- PCS 50 allows Hot Desk Number and Hot Desk Login Code to be stored in Preferences
- Manual login in no longer required
- Logging In to an associated phone allows the link to PCS 50 to be made automatically, when in Phone Partner mode.

...✧ Silent Call Monitoring

- Legal requirement for security forces and requirement for call centres etc.

...✧ Multiple Time Zones

- Being able to support a distributed architecture time zones will be crossed thus the maximiser system can now support multiple time zones

...✧ Bank Holiday Time Plans

- Time plans can now incorporate public holidays.

...✧ Enterprise Conferencing

- Conferencing is now available for up to 60 parties.

...✧ Virtual User Licence

- Provides all the features of a standard User Licence, apart from the ability to make and receive telephone calls.
- Ideal for scenarios where voicemail access only is required for certain members of staff i.e. schools.

...❖ 3rd Party Gateway Trunk Licence

- Required when connecting to SIP or H.323 Trunk Services, or external Trunk Gateways
- Licenced on a per-circuit basis

...❖ Compression Support for Third Party Gateways

- Codecs and handshaking to communicate with Third Party Compression Gateways is included in V3.

...❖ H263 Support for Video Conferencing

- Provides support for H.323 Video Conferencing equipment and Services.

...❖ PCS400/100 enhancements

- Message Waiting LED used to indicate status
- Automatic Gain Control (PCS 100 only)
- Do Not Disturb indicated on Speaker button (PCS 400 only)
- Duplicate IP Address displayed

...❖ PCS50 enhancements

- Adjustable Window size
- Do Not Disturb indicated on Speaker button
- Windows version can be minimised to system tray

...❖ Pops on incoming call

- Floating Text now displays User & Department
- Floating Text enable/disable
- Selectable Floating Text colour

Version 3 is in controlled Beta release with SIP trunks being released in March.

If you want to learn more about this amazing product (*or more importantly want to start making money now*) then ring **Craig Walsh** on **02 9922 0969** in **NSW**, **Dave Nguyen** on **03 9038 5120** in **VIC**, **David Rowden** on **07 3237 7920** in **QLD** or Email info@splicecomaustralia.com